



# Accreditation What's it all about?

It's an investment!

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## Background

- IOM Report (2003)
- Exploring Accreditation
   Steering Committee
- Final Recommendations (2006-07)





# The Public Health Accreditation Board (PHAB)

- Non-profit
- Chartered in 2007
- Launched September 2011
- First Accredited February 2013
- Voluntary





### PHAB's Goal

The goal of the voluntary national accreditation system is to improve and protect the health of the public by

# advancing and ultimately transforming the quality and performance

of state, local, Tribal and territorial public health departments.



# What is Public Health Accreditation?

- Standards
- Assessment
- Decision
- QI throughout





#### Accreditation looks at:

- Leadership
- Planning
- Community Engagement
- Customer Focus
- Workforce Development
- Evaluation and Quality Improvement
- Governance





#### **Ultimate Proximate Strategies** Outputs Intermediate Outcomes Inputs **Outcomes Outcomes** Organizational Strengthened Market program Accreditation Strong, credible and Improved identification structure Implement the 7 program: sustainable public health and use of evidence- Board. steps of marketed. accreditation program agencies and based practices and committees and accreditation implemented, in place systems policies work groups Train agencies and evaluated, and Staffing and site visitors improved Increased consistency in expertise Develop e-PHAB • e-PHAB Standards adopted as Improved practice Principles for Evaluate program developed and performance measures conditions in and improve quality data captured standards. Increased use of proven which people National Promote research measures, and Increased support for QI methods and tools can be healthy assessment consensus standards for accreditation resulting in process Promote national Site visitors public health improvements in practice accreditation Improved agencies Increased use of Encourage agencies community Standards drive public to meet national benchmarks for Funders health indicators health transformation standards and seek Partners at evaluating Communication / reduced health accreditation national, state, performance efforts delivered Support agencies disparities Increased inter-agency regional, and Technical through TA before, local levels and inter-sectoral Improved assistance, → during, and after Funding collaboration trainings, and communication about process Incentives Increased QI tools public health Conduct and Technical Increased visibility and provided capacity for disseminate Assistance credibility of public health Research optimal Researchers research conducted and agencies investment in and research Enhanced internal and disseminated public health networks Participate in training external collaboration Increased science base and TA for public health practice Assess readiness · Interest, buy-in Agencies are Increased Increased public Submit application and accredited organizational recognition of and documentation commitment to Report received accountability public health role Host site visit Public health agencies seek and acted on Review and share and value more effectively and accreditation •QI efforts are in findings Increased knowledge Appropriate efficiently use resources place Develop and of organizational Legend stability, Agencies are implement resources, and strengths and Strengthened Accrediting mentored improvement plan readiness to Agency weaknesses organizational capacity Plans for Implement QI apply Individual Public reaccreditation and workforce Mentor other Previous quality Health Agencies underway Increased awareness agencies improvement Stakeholders of importance of QI Improved Participate in and assessment and Partners responsiveness to reaccreditation and a supportive experience Public Health community priorities process culture Field

Increased consistency in practice Improved conditions in which people can Increased use of proven QI methods and tools be healthy resulting in improvements in practice **Improved** Standards drive public health transformation community health indicators / reduced health disparities Increased inter-agency and inter-sectoral collaboration Increased capacity for optimal Increased visibility and credibility of public investment in public health health agencies Increased science base for public health practice Increased public recognition of public health role and value Public health agencies more effectively and efficiently use resources Legend **Accrediting Agency** Strengthened organizational dividual Public **Health Agencies** capacity and workforce akeholders and Partners Public Health Field Improved responsiveness to community priorities

#### Accreditation Process

Pre-application **Application** Document Selection & Submission Site Visit **Accreditation Decision** Reports Reaccreditation



## Pre-Requisites

- Community Health Assessment
- Community Health Improvement Plan
- Strategic Plan

Quality Improvement Plan



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#### Other Plans



Workforce Development

Measure 8.2.1 A



**Risk Communication** 

Measure 3.2.4 A



**Emergency Operations** 

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Measure 5.4.2 A



#### Principles of the Standards

- Advance Public Health
- Moderate Level
- Be Clear
- Quality Improvement
- Apply to All Health Departments
- Establish Same Standards
- Reflective Of Emerging Issues
- Promote Partnerships





#### The 12 Domains

- Conduct <u>assessments</u> focused on population health status and health issues facing the community
- Investigate health problems and environmental public health hazards to protect the community
- 3. <u>Inform and educate</u> about public health issues and functions
- 4. <u>Engage with the community</u> to identify and solve health problems
- 5. Develop public health <u>policies and plans</u>
- 6. Enforce public health laws and regulations
- 7. Promote strategies to improve <u>access to healthcare</u> services
- 8. Maintain a competent public health workforce
- 9. Evaluate and <u>continuously improve</u> processes, programs, and interventions
- 10. Contribute to and apply the evidence base of public health
- 11. Maintain <u>administrative and management</u> capacity
- 12. Build a strong and effective relationship with governing entity





#### What Do the Fees Cover?

- An assigned accreditation specialist
- The Site Visit
- Applicant training
- Access to the information system
- Annual support
- A network of accredited health departments





#### 2015 Applicant Fee Schedule

#### Five Year Payment Plan

Health Department Category	Population Size of the Jurisdiction Served	Year 1 Payment	Year 2 Payment	Year 3 Payment	Year 4 Payment	Year 5 Payment
Category 1	Less than 50,000	\$ 5,088	\$ 1,908	\$ 1,908	\$ 1,908	\$ 1,908
Category 2	50,000 to 100,000	\$ 8,270	\$ 3,100	\$ 3,100	\$ 3,100	\$ 3,100
Category 3	>100,000 to 200,000	\$10,810	\$ 4,055	\$ 4,055	\$ 4,055	\$ 4,055
Category 4	>200,000t0 1 million	\$12,720	\$ 4,770	\$ 4,770	\$ 4,770	\$ 4,770
Category 5	>1 million to 3 million	\$19,080	\$ 7, <del>1</del> 55	\$ 7, <del>1</del> 55	\$ 7, <del>1</del> 55	\$ 7,155
Category 6	>3 million to 5 million	\$25,440	\$ 9,540	\$ 9,540	\$ 9,540	\$ 9,540
Category 7	>5 million to 15 million	\$31,800	\$11,925	\$11,925	\$11,925	\$11 <b>,</b> 925
Category 8	Greater than 15 million	\$38,160	\$14,310	\$14,310	\$14,310	\$14,310





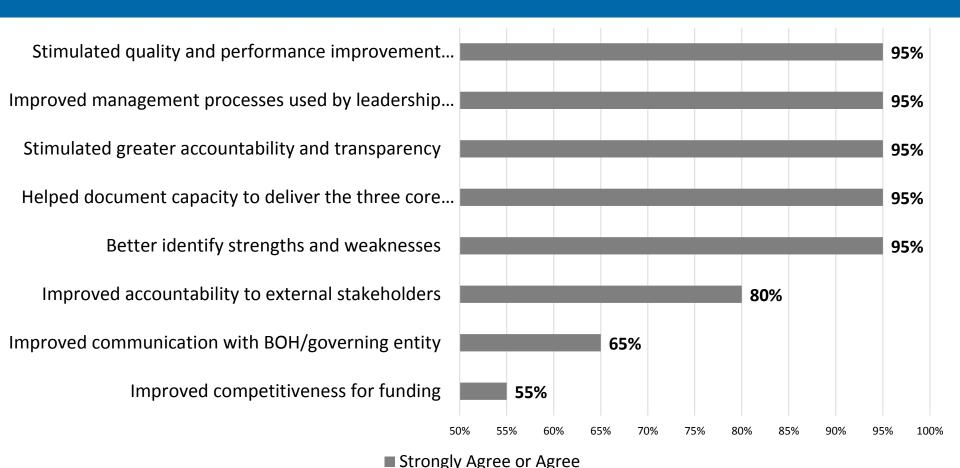
### Perceived Benefits

- Accreditation will stimulate quality and performance improvement opportunities (100%)
- Accreditation will allow HD to better identify strengths and weaknesses (99%)
- Accreditation will improve management processes used by HD leadership team (98%)





# Benefits and Outcomes One Year Post Accreditation







Quality Improvement Outcomes
Documentation selection and submission process helped identify areas for performance and quality

Shortly after Accredited (n=34)100%

% Strongly Agreed or Agreed

1 Year After

Accredited

(n=20)

N/A

N/A

100%

95%

90%

Because of accreditation, we have implemented or plan

100%

to implement new strategies to monitor and evaluate effectiveness and quality. As a result of accreditation, we have implemented or plan to implement new strategies for quality

improvement.

91% 100%

N/A

As a result of accreditation, we have used or plan to use information from our QI processes to inform decisions.

As a result of the accreditation process, our health

department has a strong culture of quality

#### CHART YOUR PATH TO ACCREDITATION

## Questions?





#### CHART YOUR PATH TO ACCREDITATION

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